

Services Available

- *Physical Exams
- *Immunizations
- *Well-care for Adults and Children
- *Coordination of care with Specialists and Hospitals
- *Treatment of Acute and Chronic Illnesses
- *Pregnancy Testing
- *Women's Health Care
- *Testing for HIV and other STDs
- *Medications
- *Laboratory Testing
- *Patient Education
- *Oral Dental Exams
- *Dental Cleanings
- *Fillings
- *Extractions
- *Dentures and Partials
- *Mental Health & Substance Use Disorder Assessments
- *Short-term Behavioral Health Counseling
- *Referrals for specialty care or substance abuse treatment
- *Enrollment services for Medicaid and Medicare, as well help with other services such as housing programs, shelters, food stamps, and obtaining a birth certificate.

Medical Providers

Robert Donovan Joseph Kessler
Hija Ruegg Chris Bernheisel
Lawson Wulsin Aurora Rivedale
Valerie Grant Anne Feczko Jill Leonard
Residents and Medical Students from the
UC Department of Family and Community Medicine

Dental Provider

Kim Oberlander

Behavioral Health Providers

Susan McIlvain Laura Furst Bruce Hill
Greater Cincinnati Behavioral Health Services Counselors
UC Department of Psychiatry Physicians & Residents

CHN Health Care for the Homeless Partners

UC Department of Family & Community Medicine
Cincinnati Health Department
Greater Cincinnati Behavioral Health
Shelterhouse
FreeStore Foodbank
Center for Respite Care

For healthcare visits please call us at 513-386-7899 and schedule an appointment or walk-in at our clinic locations.

McMicken Clinic
40 East McMicken Avenue
Cincinnati, Ohio 45202
Hours: Mon - Fri 7:30 am to 5:00 pm

Men's Shelterhouse Clinic
411 East Street
Cincinnati, Ohio 45203
Hours: Mon 10:00 am to 7:00 pm
Tue - Fri 7:30 am to 5:00 pm

Women's Shelterhouse Clinic
2499 Reading Road
Cincinnati, OH 45202
Hours: Wed 8:00 am to 5:00 pm

Peter T. Frame (Caracole) Clinic
4138 Hamilton Avenue Cincinnati,
OH 45223
Hours: Thur 8:00 am to 5:00 pm

The Cincinnati Health Network's Integrated Care Clinics are recognized as a Level Three Patient Centered Medical Home by the National Committee for Quality Assurance (NCQA). This is the highest level quality recognition for primary care providers.

CHN embraces diversity and inclusion. We focus on leading and managing inclusively, creating a work environment that fosters growth and advancement, and engages the populations we serve in a way that reflects and respects their unique perspectives and experiences.

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Health Care for the Homeless Program
Integrated Care Clinics

Phone: 513-386-7899 Fax: 513-873-5622



McMicken Clinic

McMicken Health
Collaborative Building
40 E. McMicken
Avenue Cincinnati,
OH 45202



Peter T. Frame

Primary Care Center
Caracole Building
4138 Hamilton
Avenue Cincinnati,
Ohio 45223



Barron Shelterhouse

for Men
411 Gest Street
Cincinnati, OH 45203



Hatton Shelterhouse

for Women
2499 Reading Road
Cincinnati, OH 45202



Mobile Medical Van

Onsite integrated
medical services



CHN is an FICHA Federally Qualified
Community Health Center

www.cintithealthnetwork.org

Your Medical Home: It's All About You

The Cincinnati Health Network's Integrated Care Clinics want to be your healthcare home. Our team will provide you with the highest quality care and collaborate with other providers you might see.

Health Care for Homeless Individuals

Our **experienced** family medical and dental providers are familiar with issues people face when confronted with poverty, homelessness, addiction, or mental health issues. We focus on treating the **whole person** -- including behavioral health, dental care services, medications, laboratory testing, health education, support, referrals to specialist, provide translation if needed and help getting access to the types of services you need.

We can treat you **most effectively** if we know your medical or dental history and **collaborate** with other providers you might see, such as case managers, hospitals, specialists, mental health providers, and substance use treatment programs.

Our health care services are based on the most up-to-date medical, dental and scientific research. Because of our expertise, we also serve as a training program for medical, nursing and medical assisting.

About Insurance and Payment:

Medical, dental and behavioral health services are provided regardless of the patient's ability to pay.

We accept most types of medical insurance. We will assist you in enrolling in Medicaid or Medicare if you qualify. As a federally qualified health center for individuals experiencing homelessness, we request that you provide information about your housing and household status and income. Our fees are based on income and family size. You're eligible for a sliding fee discount, if your income is at or below 200% of the poverty guidelines (FPG). If your income is at or below 100% of the FPG, you will be provided a full discount.



Enrolling as a Patient

To become a patient, simply walk-in to one of our clinics or call 513-386-7899 and make an appointment. New patient visits are typically longer and include a more thorough exam, so allow extra time. If you need to transfer your personal health record from another health facility, our front desk staff will help you.

Appointments & Walk Ins

All integrated Care Clinics provide flexible scheduling that includes same day appointments for routine and urgent care as well as walk-in access.

Walk-in appointments are available daily. Walk-in slots fill quickly so we encourage you to arrive as early as possible in the morning or right after lunch. Individuals will be assessed by medical or dental staff and will be seen in order of need. If we cannot see you that day, we can make an appointment for a subsequent day.

For medical visits we reserve the right to determine whether you see a medical provider or nurse based on your symptoms/needs.

For the best continuity of care, we suggest you select a medical provider and see that person consistently by making appointments when possible. Medical walk-in patients will see whichever provider is on duty that day.

The Mobile Van is available to provide access to care to individuals unable to get to the clinic. It visits shelters each week.



After Hours Care

When the clinic is closed, you can leave a message for staff by calling 513-386-7899 and following the prompts. If you have an urgent medical concern that cannot wait until we are open, call 513-386-7899 and follow the prompts for the After Hours answering service. The operator will connect you to the Provider on-call.

Questions During Office Hours

Call the clinic anytime during regular hours. Monday through Friday 7:30am - 5:00pm to have your **concerns addressed. 513-386-7899**

Missed and Late Appointments

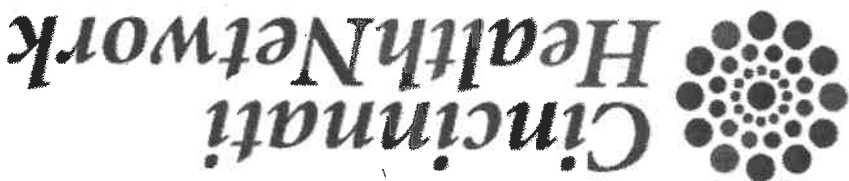
If you need to cancel an appointment, please call 513-386-7899 as soon as possible. Multiple missed appointments may result in future office visits being limited to walk-in appointments.

If you leave a message when canceling an appointment please leave your name, date of birth and the time of your appointment, along with a phone number if you wish to reschedule.

Pharmacy, Lab and Other Services

We partner with the Elm Street Clinic Pharmacy for access to the most affordable medication for our patients. Medications that are unavailable at Elm Street might be obtainable at the St. Vincent de Paul Pharmacy (Bank St.) or through pharmaceutical company patient assistance programs.

Please contact your pharmacy to start a prescription refill. It is important to continue to take the medications prescribed by your doctor. Do not wait until you are completely out to get refills or new prescriptions.



Now Open

Cincinnati Health Network

Dental Center

Stop in or call for an appointment!

513-386-7899



Accepting walk in emergencies daily from
7:30 am – 8:00 am

40 E. McMicken Ave Cincinnati, OH 45202

