



Resource Guide

Hamilton County

**Ohio Equity
Institute**

EVERY BABY MATTERS

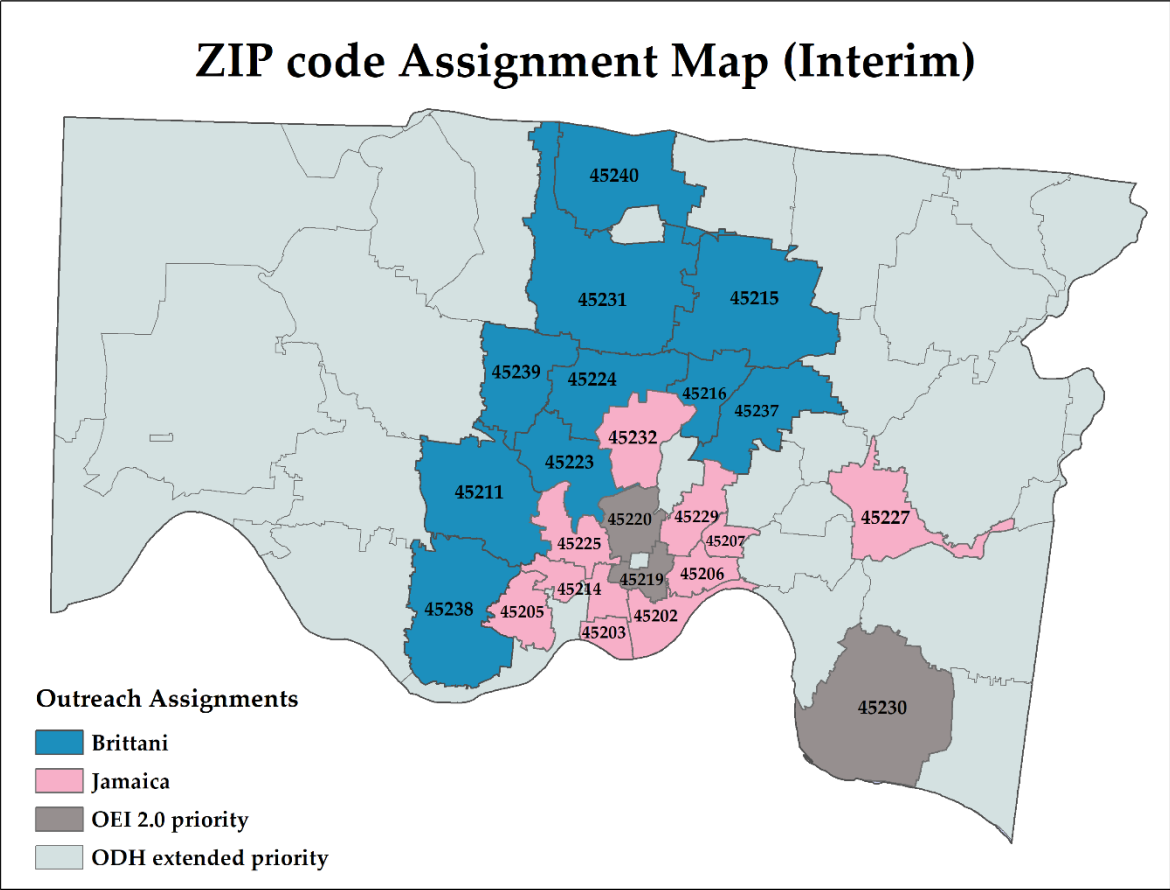


OHIO INSTITUTE FOR EQUITY IN BIRTH OUTCOMES

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Neighborhood Navigator ZIP Codes



Baby Supply Resources

A Caring Place

(513) 753-4357

4446 Mt Carmel Tobasco Rd,
Cincinnati, OH 45244

<https://www.acaringplace.org/>

Baby Basics

(513) 353-8383

<http://www.babybasicscincinnati.com/>

CCHMC

(513)636-4200

3333 Burnet Avenue,
Cincinnati, Ohio 45229

<https://www.cchmc.org>

Cribs for Kids

211

Qualifying families who call the
countywide 2-1-1 line will be able to
receive a new crib.

Elizabeth's New Life Center

(513) 620-8844

1230 W. Kemper Rd.

Cincinnati, OH 45240

11262 Reading Rd.

Sharonville, OH 45241

Life Forward Pregnancy Care of Cincinnati

(513) 961-7777

2415 Auburn Ave,

Cincinnati, OH 45219

<http://www.lifeforwardcincy.org/>

Norwood Health Department

(513) 458-4600

2059 Sherman Ave,
Cincinnati, OH 45212

<http://www.norwoodhealth.org/>

Old St. Mary's Pregnancy Center

(513) 929-9165

123 E 13th St,

Cincinnati, OH 45202

<http://www.oldstmarys.org/about/pregnancy-center/>

<https://pc-west.org/>

Pregnancy Center East

(513) 321-3100

3944 Edwards Rd,

Cincinnati, OH 45209

<https://pregnancycentereast.com/>

Pregnancy Center West

(513) 244-5700

4900 Glenway Ave.

Cincinnati, OH 45238

<https://pc-west.org/>

Sweet Cheeks Diaper Bank

Diapers can only be distributed from partner
agencies, NOT from Sweet Cheeks Diaper Bank's
warehouse site directly. The website below allows
you to enter your location and find partner
agencies closest to you who distribute diapers.

<https://sweetcheeksdiapebank.org/what-we-do/our-partner-agencies/>

Valley Interfaith Community Resource Center

513-821-3233

420 West Wyoming Avenue

Cincinnati, OH 4521

Birth Certificate Resources

Congratulations on your newborn! Birth certificates are usually ready for issue 8-10 weeks from the time the child was born. Pre-order now, and the certificate will be mailed to you as soon as it's completed.

Not looking for a newborn? The City of Cincinnati and Hamilton County Public Health issues Birth Certificates for anyone born in Ohio. Certificates are public records and may be obtained by providing us with the necessary search information. Birth records are available from 1909 to present. All certified copies have a raised, embossed seal of the State of Ohio.

Please have the following information available when placing orders

1. Full name as listed on the birth certificate
2. Date of birth
3. Mother's name and maiden name (her name prior to first marriage)

In Person:

Hamilton County Public Health

250 William Howard Taft Rd.

Cincinnati, OH 45219

513-946-7800

Cost: \$24 per certificate

City of Cincinnati Health Department

1525 Elm St.

Cincinnati, OH 45202

513-357-7320

Cost: \$22 per certificate

Seven Hills

10950 Hamilton Ave.

Cincinnati, OH 45231

Cost: \$22 per certificate

*University Hospital **Place orders only***

234 Goodman St. (under cafeteria steps)

Cincinnati, OH 45219

Online:

Hamilton County Public Health

<http://216.68.49.49/hamilton/RequestCertificate.aspx>

City of Cincinnati Health Department

<https://app2.teleasy.com/cvrwebportal/>

Over the phone:

Hamilton County Public Health

513-946-7800

City of Cincinnati Health Department

866-550-1853

Mail:

Hamilton County Public Health

https://www.hamiltoncountyhealth.org/wp-content/uploads/birth_cert_app.pdf

Birth Certificate Resources

Organizations for Vouchers to Receive a Birth Certificate:

St. Vincent de Paul Society

1125 Bank St.

Cincinnati, OH 45214

513-562-8841

First 100 people on the 1st Thursday of each month begin at 9AM, Limited to 2 birth certificates per household.

Lighthouse Youth Services

522 Highland Ave.

Cincinnati, OH 45220

513-569-9500

Homeless youth ages 18 to 24, to be eligible for assistance must be signed up for their program.

Lighthouse Youth Outreach

3330 Jefferson Ave.

Cincinnati, OH 45220

513-961-4080

Homeless youth ages 18 to 24, to be eligible for assistance must be signed up for their program.

The Salvation Army

1112 Clay St.

Cincinnati, OH 45219

513-762-5660

Monday - Friday, doors open at 8:15AM, first come first served so try to get there early. No guarantees.

Freestore Foodback Customer

Connection Center

112 E. Liberty St.

Cincinnati, OH 45202

513-241-1064

First 3 Wednesdays of the month, must have referral.

Our Daily Bread

1730 Race St.

Cincinnati, OH 45210

513-621-6364

Must call for an appointment.

Bethany House Shelter

1841 Fairmount Ave.

Cincinnati, OH 45214

513-557-2873

Have to be a resident to receive a voucher.

Talbert House Community Link

1005 Walnut St.

Cincinnati, OH 45202

513-723-1400

Must have a referral.

Comprehensive Case Management and Employment Program (CCMEP)

644 Linn St.

Cincinnati, OH 45203

513-281-2273

Must have a referral.

Clothing Resources

Back on Track Clothing Assistance

(513)357-4822

Customer Connection Center (Freestore Foodbank)

112 E Liberty St

Cincinnati, OH 45202

Eligibility: Serves all zip codes. It is open Tuesdays & Thursdays: 9:00am-11:30am & 1:00pm-2:30pm

Mary Magdalen House

(513)721-4811

1629 Republic Street

Cincinnati, Ohio 45202

Eligibility: Clothes are only given to individuals who shower at facility. Mostly for individuals without stable housing. Open M-F 8:30AM-4:00PM, CLOSED DAILY 12:00PM-1:00PM

Old St. Mary's Pregnancy Center

(513)929-9165

123 East Thirteenth Street

Cincinnati, Ohio 45202

Eligibility: Open M-TH 1:00pm-5:00pm

Salvation Army

(513)762-5600

Location varies. Several locations available.

St. Vincent De Paul

(513)421-0602

Location varies. Several locations.

Eligibility: Addresses must be in Hamilton County. Can use services once every 6 months. 3 business days turn-around time. Will refer to location closest to one's home.

Domestic Violence Resources

YWCA

(513)241-7090

898 Walnut Street

Cincinnati, Ohio 45202

Women Helping Women

(513)381-5610

215 E. 9th Street #7

Cincinnati, Ohio 45202

Bethany House Shelter

(513)557-2873

1841 Fairmount Ave

Cincinnati, Ohio 45214

Education Resources

Cincinnati Public Schools

(513) 363-6100

2651 Burnet Ave

Cincinnati, Ohio 45219

Community Action Agency

(513) 569-1840

1740 Langdon Farm Road

Cincinnati, Ohio 45237

Education Matters

(513) 244-2214

2104 St. Michael Street

Cincinnati, Ohio 45237

Employment Resources

City Link

(513) 421-0602

800 Bank Street

Cincinnati, Ohio 45214

<https://www.santamaria-cincy.org/>

Community Action Agency

(513) 569-1840

1740 Langdon Farm Road

Cincinnati, Ohio 45237

Seven Hills Neighborhood Houses

513-407-5362

901 Findlay Street

Cincinnati, OH 45214

<https://7hillsnh.com/>

Greater Cincinnati Behavioral Health Services

(513) 354-7555

1501 Madison Road

Cincinnati, Ohio 45206

Hamilton County Job & Family Services

(513) 946-1000

222 E. Central Parkway

Cincinnati, Ohio 45202

OhioMeansJobs Cincinnati-Hamilton County

(513) 569-1840

1916 Central Parkway

Cincinnati, Ohio 45214

Cincinnati Works

(513) 744-9675

708 Walnut Street #200

Cincinnati, Ohio 45202

Santa Maria Community Services

513-587-6920

2918 Price Avenue

Cincinnati, OH 45204

Food Resources

Freestore Foodbank

(513)241-1064

112 East Liberty Street

Cincinnati, OH 45202

Service: Providing food pantry services, emergency assistance in the form of food, baby formula and baby food, clothing, furniture and house wares, fans and air conditioners, infant care products, personal hygiene products, bus tokens and pet food
Eligibility: Open to all. Photo ID: For all adults and identification, for children: (Birth certificate, social security card)

Proof of address: (Lease, rent receipt or post marked mail from the past 30 days) Service hours: Day: Open M-F Time: 8AM-3PM.

Greater New Hope Missionary Baptist Church

(513)281-3251

3655 Harvey Avenue

Cincinnati, OH 45229

Service: Providing food pantry services to area residents in need

Eligibility: Open to All, ID required. Service hours: Day: Third Saturday of each month Time: 10:00 a.m. -12:00 p.m.

Hamilton County Department of Job & Family Services- Food Assistance

513-946-1000

222 East Central Parkway

Cincinnati, OH 45202

<https://www.hcjfs.org/services/food-assistance/>

Manna Outreach Pantry

513-921-5344

931 McPherson Avenue

Cincinnati, OH 45205

Serves 45204, 45205, and 45238. Picture ID and proof of residence required. Food pantry service hours are Wednesdays 11:30 a.m. – 1:00 p.m. and 3rd & 4th Saturday 12:00 p.m. – 1:00 p.m.

<https://www.homelesshelterdirectory.org/cgi-bin/id/foodbank.cgi?foodbank=9564>

Open Door Ministry

(513)961-2259

1017 Cross Lane

Cincinnati, OH 45206

Service description: Providing free food pantry services to eligible residents of 45206, 45207, 45219, 45229 and 45212

Eligibility: Residents in zip code areas: 45206, 45207, 45219, 45229 and 45212. Proof of residency. Service Hours: Day M-F Time 9:30 a.m. -11:00 a.m.

Queen City Kitchen

(513)961-1983

2631 Gilbert Avenue

Cincinnati, OH 45206

Service description: Providing meals at the facility

Eligibility: No identification needed for the facility. Picture I.D. required for individual and ssi and/or birth certificate for children for Pantry Program. Service Hours: Groceries distributed from Pantry every Tuesday and Thursday 12pm-1pm

Furniture Resources

Feast of Love

513.541.5676 ext.167

5742 Hamilton Avenue

Cincinnati, OH 45224

Basic household items, furniture, and small appliances; Must be referred by an agency; Do not provide delivery services

New Life Furniture Bank

513-313-0530

11335 Reed Hartman Highway, Unit 134

Cincinnati, OH 45241

Open Monday – Thursday 9:00 a.m. – 4:00 p.m. and Friday 9:00 a.m. – 12:00 p.m.

Saturdays by appointment.

<http://nlfurniture.org/>

Habitat for Humanity ReStore

513-621-0061

4910 Para Drive

Cincinnati, OH 45237

Offers low-cost furniture, appliances, and other household items.

<https://www.habitatcincinnati.org/restore/shop-the-restore.html>

Habitat for Humanity ReStore

513-389-1792

3970 North Bend Road

Cincinnati, OH 45211

Offers low-cost furniture, appliances, and other household items.

<https://www.habitatcincinnati.org/restore/shop-the-restore.html>

Home Visiting Resources

Hamilton County has home visitors and community health workers that provide social support to mom throughout her pregnancy. Each organization has varying eligibility requirements but with all organizations, the family income must be under 200% Federal Poverty Line (FPL).

Home Visitor- Evidence based home visiting to support families in enriching the home environment, optimizing child development, improving maternal and child outcomes and fostering positive parenting practices. Home visitors typically have weekly visits in the moms home and works with her prenatally through the child's first 3 years.

Community Health Worker (CHW)- One-on-One support to facilitate access to services, remove barriers and improve the quality and cultural competence of service delivery, with a focus on improving birth outcomes. CHW's typically have monthly visits in the mom's home or at a location of her choice and works with mom prenatally through 6 weeks post-partum.

Cradle Cincinnati Connections

3210 Warsaw Avenue
Cincinnati, Ohio 45205
Belinda Grant
Phone: 513-667-2157
Fax: 513-832-0538
Email: CincinnatiCradleCares@cchmc.org

Assists women during and after pregnancy
Every Child Succeeds (ECS)
Cincinnati Children's Hospital
3333 Burnet Avenue, MLC 3005
Cincinnati, OH 45229
Margaret Clark
Phone: (513) 636-2830
Fax: (513) 636-2460

Cincinnati Health Department

Bobbie Sterne Health Center
1525 Elm St.
Cincinnati, OH 45202
Jill Byrd
Phone: (513) 352-3081
Fax: (513) 352-1219
Email: jill.Byrd@cincinnati-oh.gov
Eligibility: Serves ODM ZIP Codes and City of Cincinnati eligible women. They have CHW's that do monthly home visits with mom.

Email: everychildsucceeds@cchmc.org
Eligibility: All first time moms. Able to enroll prenatally until child is three months and family can participate until child turns three.

Healthy Moms & Babes, Inc.

2270 Banning Road, Suite 200
Cincinnati, OH
Sister Tricia Cruise
Phone: (513) 591-5600
Fax: (513) 591-5604
Email: madams@healthymomsandbabes.org
Serves all Hamilton County ZIP Codes. They have CHW's that do monthly home visits with mom and has a transportation option.

Health Care Access Now (HCAN)

2602 Victory Parkway
Cincinnati, OH 45206
Phone: (513) 707-5697
Fax: (513) 245-4353

Housing Resources

Help for Homeless: Central Access Point Hotline

513-381-SAFE

https://www.strategiestoendhomelessness.org/caphotline_can_help/

Cincinnati Metropolitan Housing Authority (CMHA)

CMHA provides affordable rental housing opportunities for individuals and families throughout the county. The agency operates or administers three separate programs. Asset Management consists of 5,309 units owned and managed by CMHA. The Housing Choice Voucher can administer Housing Assistance Payments for 11,338 households. The agency also operates 274 units of other affordable rental housing. CMHA has established a Gold Performance Standard to ensure that the resources CMHA provides are meeting the needs of the residents of Hamilton County.

Asset Management - Established to provide decent and safe rental housing for eligible families, the elderly, and persons with disabilities. Asset Management comes in all sizes and types, from scattered single family houses to apartments. The Asset Management portfolio of properties are owned and managed by CMHA. It is the responsibility of CMHA to maintain the properties, screen residents for eligibility and conduct lease enforcement.

Leasing Office

Address: 1088 West Liberty St., Cincinnati, OH 45214

Hours: M-F, 8:00 a.m.- 4:30 p.m.

Phone: 513-421-CMHA (2642)

Fax: 513-665-2989

Housing Choice Voucher Program - Federal government's major program for assisting low to moderate income families, the elderly, and the disabled to afford decent, safe, and sanitary housing in the private market. Since housing assistance is provided on behalf of the family or individual, participants are able to find their own housing, including single-family homes and apartments.

Contact Information: Email hcvhelp@cintimha.com, for reporting concerns or issues regarding the HCV Program. CMHA will respond to an inquiry sent to this web address within one business day. For general questions or concerns call the HCV Customer Service Line at 977-5800.

Villages at Roll Hill (45225)

3710 President Dr. Cincinnati, OH 45214

Phone: 513-542-8333

- 703, one-, two- and three-bedroom garden apartments and townhomes, as well as two bedroom handicap ranch style apartments.
- Residents have access to on-site laundry facilities, a community building, an on-site, year-round Head Start and child care facility and resident council office. Maintenance is included.

Over-the-Rhine Community Housing (OTRCH)

513-381-1171

114 West 14th Street

Cincinnati, OH 45202

- OTRCH offers affordable housing units in the Washington Park, East Clifton, and Pendleton areas of Over-the-Rhine. Rental applications are taken in the office on Monday, Tuesday, and Wednesday 10:00 a.m. – 3:00 p.m.
- OTRCH does not charge an application fee. Applications are processed as housing becomes available.

Check out <https://otrch.org/> for more information.

Anna Louise Inn/Housing

513-421-5211

2401 Reading Road

Cincinnati, OH 45202

- The Anna Louise Inn has been providing safe and affordable housing for single women since 1909. It is a safe harbor, offering a community of women a sense of home. Often our residents have nowhere else to go, and we provide the stability they need to offer them hope and independence.
- <https://www.cubcincy.org/how-we-help/anna-louise-innhousing/>

Lydia's House

513-549-7752

- The mission of Lydia's House is to provide safe, stable and supportive housing for women and children in crisis.
- Women must be either pregnant or have a child under the age 5.

Bethany House Services

513-921-1131

1841 Fairmount Avenue

Cincinnati, OH 45214

<https://bethanyhouseservices.org/>

Talbert House

513-338-8596

2600 Victory Parkway

Cincinnati, OH 45206

<https://www.talberthouse.org/help/housing-5/housing-services-17/>

Scholar House

513-768-6905

<https://www.cubcincy.org/the-cincinnati-scholar-house/>

- A transitional learning-living program that will equip low-income single parents with the support they need to complete a post-secondary degree and improve their work prospects.
- Scholar house is a proven model that will assist these parents while they earn their degree and work their way towards self-sufficiency, while their children simultaneously receive a quality introduction to learning.
- To participate in the program, Cincinnati Scholar House applicants must be enrolled in full-time coursework at a postsecondary education institution (University of Cincinnati, Cincinnati State, Xavier University, or equivalent).
- While enrolled in coursework, families will be offered the following support:
 - 1. Housing: The project includes new construction of 44 units, comprised of 32 two-bedroom units and 12 three-bedroom units to best accommodate families. Subsidy will ensure that all families will pay only 30% of their incomes towards rent and utilities.
 - 2. On-Site Early Care and Education Center: CUB has been delivering high-quality early care and education for decades, and will operate a center sized to accommodate the children living at Cincinnati Scholar House. Children from 6 weeks to school-age will receive education and care in an enriching environment while the parent is in school.

Shelterhouse Esther Marie Hatton Center for Women

2499 Reading Road

Cincinnati, OH 45202

513.562.1980

The Esther Marie Hatton Center for Women ensures homeless women in Cincinnati have access to basic human needs such as shelter, food, emergency clothing items, basic toiletries, and safety.

Jobs and Family Services Resources

Hamilton County Jobs and Family Services Resources

We're here to help Hamilton County's families and children reach a better place in life. We'll offer the assistance you need, treat you with the respect you deserve and walk with you until you reach your better tomorrow. Our goal is your family's safety and security.

222 East Central Parkway, Cincinnati, OH 45202

513-946-1000

<https://www.hcjfs.org>

Medicaid (medical assistance) - Provides health care coverage to families who may not otherwise have access to health care. The program is designed to safeguard the health and well-being of Hamilton County residents, particularly children, pregnant women, elderly, and individuals with disabilities.

Hamilton County Job and Family Services oversees Medicaid programs that provide health care coverage to:

- Income-eligible parents and their children up to age 21
- Preventive and treatment services up to age 21
- Pregnant women
- Older adults
- Income-eligible people with disabilities
- Children in foster care
- Children who have aged out of foster care up to age 21

For more information visit: <https://www.hcjfs.org/services/medical-assistance/>

OWF Cash - Ohio Works First (cash assistance) is temporary assistance available to families to help pay for immediate needs while the adults of the family prepare and search for jobs.

Ohio Works First is a work program. Families receive assistance by spending a minimum of 20 to 35 hours per week (depending on circumstances) working, in school, or in some cases, volunteering at a location that will help them gain work experience for the future. Adults who are unable to find a work or volunteer activity will work closely with Community Link to remove any remaining barriers to finding employment.

Jobs and Family Services Resources

Benefits are distributed through the EPPICard, which can be used like a debit card, or through direct deposit into the individual's bank account.

Families may be eligible for the program for up to 36 months, which may be non-consecutive. Ultimately, Ohio Works First allows families to work toward financial stability.

Ohio Works First is also known as cash assistance or Federal Temporary Assistance to Needy Families (TANF)

Qualifications: Eligibility for Ohio Works First is based on the family's income and the number of people living in the household. Minor children and women who are at least six months pregnant and in an approved living arrangement may also be eligible.

Typically, to qualify for cash assistance a family must meet the "gross monthly income test," which means that their monthly income (both earned and unearned) before taxes is below a certain level. The gross monthly income for a family of three is currently \$851, but this increases annually. The best way to find out for sure if you qualify is to apply.

There are certain individuals that are **not** eligible. That list includes:

- Fugitive felons
- Probation/parole violators
- Individuals convicted for fraudulent misstatement of residence in order to receive benefits.
- Individuals that receive Supplemental Security Income
- Families that receive adoption assistance payments or federal, state or local foster care maintenance payments

For more information visit: <https://www.hcjfs.org/services/cash-assistance/>

Childcare Voucher - HCJFS Child Care services cover part of the cost of child care for children of eligible caretakers (parents) who are either working or in school.

Caretakers are able to pick from nearly 1,500 providers and centers to find one that meets their specific needs. Providers are required to meet health, safety and training standards, ensuring parents have access to safe, quality child care while they are at work or in school.

Ultimately, Child Care helps ensure children are safe while parents work toward financial stability.

Jobs and Family Services Resources

Qualifications: Eligibility is based on gross income and family size. Children must be under the age of 13, or if they have special needs, under the age of 18. Children must also meet citizenship requirements.

For more information visit: <https://www.hcjfs.org/services/child-care/>

Food Stamps - Food Assistance helps families stretch their food budgets to buy healthy food. The program is designed to increase nutritional levels and safeguard the health and well-being of Hamilton County residents.

Benefits are distributed on a “Ohio Direction Card” which can be used like a debit card at the grocery store.

Food Assistance (formerly known as the food stamp program) is known nationally as the Supplemental Nutrition Assistance Program.

Qualifications: Eligibility for food assistance is complex – based on family size, income and expenses – but both families and individuals may be eligible to receive food assistance.

For more information visit: <https://www.hcjfs.org/services/food-assistance/>

Child Support- Money paid by a parent, who isn’t living with his or her children, to help cover the cost of their care. Child Support helps guarantee that children’s basic needs are met: from food, shelter and clothes to education, transportation and medical expenses.

Hamilton County Job and Family Services helps ensure that child support is received by identifying paternity, establishing child support orders and enforcing spousal support.

In some cases, additional steps will be taken to engage the parent paying support so they can build a better relationship with their children. Engagement may include supervised visitation, classes to help teach fatherhood principles and personal responsibility or classes to increase financial stability.

All Hamilton County residents are eligible.

Jobs and Family Services Resources

For more information visit: <https://www.hcjfs.org/services/child-support/>

PRC Voucher- The Prevention, Retention, Contingency (PRC) program helps families residing in Hamilton County overcome immediate employment-related barriers.

The goal is to help families achieve or maintain self-sufficiency

Ultimately, the program lessens the need for ongoing public assistance, by ensuring that the adults of the families stay employed.

The PRC program can help provide:

Gas cards and bus passes for those who are working or have a job offer

Uniforms, tools and other hardware needed for individuals to obtain or keep a job

Uniforms, books, equipment and other school-related requests for both youth and adults

The PRC program is not a cash payment and not ongoing support. To learn more about cash assistance, visit the cash assistance page.

To Apply: please complete [Prevention, Retention, and Contingency Program Application](#) and return to:

Dropped off or mailed to: 1916 Central Parkway, Cincinnati, OH 45214

Emailed to: HAMIL_PRCapplications@jfs.hamilton-co.org

Faxed to: 513-946-7270

For more information visit: <https://www.hcjfs.org/services/job-placement/prevention-retention-and-contingency-funds/>

Prenatal Care Resources

Braxton F. Cann Memorial Medical Center
5818 Madison Road,
(513) 357-7320

Christ Hospital Birthing Center
2139 Auburn Ave
(513) 585-2000
****Centering Available****

Prenatal CareHealth Center
1525 Elm Street, Cincinnati, OH
(513) 352-2902

Healthy Beginnings
47 E. Hollister Street
(513) 861-8430

Mercy Health West OB Clinic
3301 Mercy Health Blvd
(513) 215-9122

Mercy Health Fairfield OB Clinic
3301 Mercy Health Blvd
(513) 603-8897

Millvale at Hopple Street Health Center
2750 Beekman Street, Cincinnati, OH
(513) 357-7320

Northside Health Center
3917 Spring Grove Avenue, Cincinnati,
OH
(513) 357-7320

Price Hill Health Center
2136 W. 8th Street, Cincinnati, OH
(513) 357-7320

The Health Care Connection
(513)554-4100
1401 Steffen Ave
Cincinnati, Ohio 45215

University of Cincinnati Medical
Center- OB-GYN Department
(513)584-5239
234 Goodman Street
Cincinnati, Ohio 45219
****Centering Available****

WinMed Health Services
(513)242-1033
5275 Winneste Ave
Cincinnati, Ohio 45232

Reproductive Health Resources

The Body Shop at Cincinnati Health Department

<https://www.cincinnati-oh.gov/health/cincinnati-health-department-divisions1/thebodyshop/>

The Reproductive Health and Wellness Program (RWHP) or the body shop, is a five-year grant awarded by the Ohio Department of Health to the Cincinnati Health Department and is funded by the federal Title X program. The primary objective of this program is to provide access to contraceptives and reproductive health services to the men and women of Hamilton County, especially to the most underserved populations, so as to reduce the number of unplanned pregnancies, unwanted pregnancies, and ultimately, the number of poor pregnancy outcomes. Through these direct services, education and outreach, the program also hopes to cultivate a culture of responsibility, well-being, and empowerment in regards to sexuality and reproductive health.

Ambrose H. Clement Health Center

3559 Reading Rd, Cincinnati, OH
(513) 357-7320

Northside Health Center

3917 Spring Grove Avenue, Cincinnati, OH
(513) 357-7320

Braxton F. Cann Memorial Medical Center

5818 Madison Road, Cincinnati, OH
(513) 357-7320

Price Hill Health Center

2136 W. 8th Street, Cincinnati, OH
(513) 357-7320

Bobbie Sterne Health Center

1525 Elm Street, Cincinnati, OH
(513) 352-2902

Walnut Street Health Center

1005 Walnut Street, Cincinnati, OH
(513) 357-7320

Millvale at Hopple Street Health Center

2750 Beekman Street, Cincinnati, OH
(513) 357-7320

Planned Parenthood

<https://www.plannedparenthood.org/planned-parenthood-southwest-ohio>

Planned Parenthood Southwest Ohio's mission is to provide access to high quality health care and education that empower people to make informed private decisions about their reproductive lives and sexual health.

Mt. Auburn Center

2314 Auburn Avenue, Cincinnati, OH 45219
(513) 287-6484

Smoking Cessation Resources

Moms Quit for Two (Baby & Me- Tobacco Free Model)

No locations in Hamilton County

<https://www.odh.ohio.gov/odhprograms/cfhs/psmok/Moms%20Quit%20For%20Two%20Ohio%20Baby%20and%20Me%20Tobacco%20Free%20Program%20Locations.aspx>

Become an EX-American Legacy Association

<http://www.becomeanex.org/>

Free of charge, self-directed time commitment

Freedom from Smoking- American Lung Association

(800-LUNG-USA) (586-4872)

8 week basic program is free, Premium is \$15 for 3 months, or \$40 per year; self-directed time commitment

Ohio Tobacco Quit Line- QuitLogix Program

(1-800-QUIT-NOW) (784-8669)

Free of charge, open Monday-Friday: 9:00 a.m. to 11:00 p.m., Saturday-Sunday 10:00 a.m. to 6:30 p.m.

Christ Hospital Wellness Network- Targeting Tobacco

(513-263-8699)

6 week coaching series is \$70, time and location will vary

Cincinnati Children's Medical Center Smoking Cessation Clinic

(513-636-3200)

Free of charge, available by appointment; Clinic located at 3430 Burnet Avenue, Cincinnati, OH 45229

The Jewish Hospital: Freedom from Smoking

(Susan Enneking at 513-686-6802)

Pricing will vary, by appointment only

Smoking Cessation Resources

Mercy Health Smoking Cessation Program: Freshstart Education Courses

(513-95-MERCY)

Mercy Anderson- Anderson Medical Office, Building 2, Ground Floor, Class D

Mercy Clermont- 3000 Hospital Drive, Batavia, OH 45013 in Board Room

Mercy West-3300 Mercy Health Boulevard, Cincinnati, OH 45211 (Call 513-215-9180 for room location); 4 class series, free of charge, times and days offered may vary

TriHealth Smoking Cessation Courses

(513-977-6729)

13 week series, pricing will vary, available by appointment; Bethesda Family Practice Center 4411 Montgomery Road, #200

University of Cincinnati and UC Health: Win by Quitting Smoking

(513-584-QUIT)

Free of charge, available Mondays and Thursdays by appointment; The Burnett Center; 234 Goodman Street, Cincinnati, OH 45219

Veterans Administration Hospital: Stop Smoking Program

(513-861-3100)

Available to eligible veterans, pricing will vary, by appointment only; 3200 Vine Street, Cincinnati, OH 45220

Nicotine Anonymous: 12 Step Program

(513-230-5475)

Free of charge, Saturdays 12:30- 1:30 p.m.; Christ Hospital, Classroom 8, Level A 2139 Auburn Avenue, Cincinnati, OH 45219

The Little Clinic: SmartPath Tobacco Cessation Program

Tobacco Assessment Sessions: \$35.00, each additional coaching session: \$35.00, by appointment only

Substance Abuse/Mental Health Resources

Hamilton County Mental Health & Recovery Services Board
Main- 2350 Auburn Avenue
Cincinnati, OH 45219
513-946-8600

Beech Acres Parenting Center
6881 Beechmont Avenue
Cincinnati, OH 45230
513-231-6630

Camelot Community Care, Inc.
7162 Reading Road, Suite 300
Cincinnati, OH 45237
513-961-5900

Central Clinic Outpatient Services
311 Albert Sabin Way
Cincinnati, OH 45229
513-558-5801

Central Clinic, Mental Health Access Point
311 Albert Sabin Way
Cincinnati, OH 45229
513-558-8888

Central Clinic, Child and Family Treatment Center
2825 Burnet Avenue
Cincinnati, OH 45219
513-558-5890

Central Community Health Board
532 Maxwell Street
Cincinnati, OH 45219
513-559-2000

Cincinnati Union Bethel
532 Maxwell Avenue
Cincinnati, OH 45219
513-768-6907

Excel Development Corp., Inc.
2403 Auburn Ave.
Cincinnati, OH 45219
513-632-7149

First Step Home
2203 Fulton Ave.
Cincinnati, OH 45206
513-961-4663
After-Hours Hotline: 513-281-7880

Free Store Food Bank
1250 Tennessee Avenue
Cincinnati, OH 45229
513-482-4500

Greater Cincinnati Behavioral Health Services
1501 Madison Rd., 2nd Floor
Cincinnati, OH 45206
513-354-7000

Substance Abuse/Mental Health Resources

*Hamilton County Adult Probation
Municipal Court Division*
800 Broadway, Fourth Floor
Cincinnati, OH 45202
513-946-9669

Hamilton County Juvenile Court
800 Broadway Street, 11th floor
Cincinnati, OH 45202
513-946-2800

Hamilton County Dept. of Pre-Trial
1000 Sycamore Street, Room 111
Cincinnati, OH 45202
513-946-6161

IKRON Corporation
2347 Vine Street
Cincinnati, OH 45219
513-621-1117

Lighthouse Youth Services, Inc.
401 E. McMillan Street
Cincinnati, OH 45206
513-221-3350

*Mental Health America of Northern
Kentucky and Southwest Ohio, Inc.*
2400 Reading Road, Suite 412
Cincinnati, OH 45202
513-721-2910

Pressley Ridge
2368 Victory Parkway Suite 600
Cincinnati, OH 45206
513-559-1402

Recovery Center of Hamilton County
2340 Auburn Avenue
Cincinnati, OH 45219
513-241-1411

The Salvation Army
114 E. Central Parkway
Cincinnati, OH 45202
513-762-5600

St. Aloysius Orphanage
4721 Reading Road
Cincinnati, OH 45237
513-242-7600

St. Joseph Orphanage
5400 Edalbert Drive
Cincinnati, OH 45239
513-741-5690

Talbert House
2600 Victory Parkway
Cincinnati, OH 45206
513-751-7747

Tender Mercies, Inc.
27 West 12th Street
Cincinnati, OH 45202
513-721-8666

The Crossroads Center
311 Martin Luther King Drive
Cincinnati, OH 45219
513-475-5313

Transportation Resources

Managed Care Plans

Buckeye Health Plan: 866-531-0615

How Many Days in Advance Do I have to Call?

48 hours (two business days)

Appointments Covered:

- Dental Visits
- Prenatal Care Appointments
- Primary Care Office Visits
- Specialist Appointments
- Redetermination Visits with Case Worker/CDJFS
- WIC Appointments
- Urgent Care Appointments (if verified with your doctor)

What Information do I need when I call?

- Member MMIS ID Number
- Date of Birth
- Pick Up Address
- Telephone Number
- Doctor's Name
- Date and Time of Appointment
- Drop Off Address
- Telephone number of Facility getting dropped off too
- Whether it is a regularly scheduled appointment or an urgent care appointment.

How many trips am I offered?

- 15 round trips (30 one-way trips) per MEMBER per 12 month period to covered appointments.

Does my Insurance Offer a Baby Reward Program?

Yes, it is called Start Smart for your Baby.

For more information call 866-246-4358. The sooner you sign the more rewards you can earn.

CareSource: 1-800-488-0134 (TTY: 1-800-750-0750 or 711)

How Many Days in Advance Do I have to Call?

48 hours (two business days) but you can pre-schedule up to 30 days.

Appointments Covered:

- Any doctor visit or health care appointment
- The local Women, Infants and Children (WIC) office
- Medicaid redetermination appointments at the CDJFS

What Information do I need when I call?

- Member ID
- The Date and Time of your appointment.
- Pick Up Address
- Phone Number to reach you
- The Appointment Address

How many trips am I offered?

- 15 round trips (30 one-way trips) per MEMBER per calendar year (Jan. 1 – Dec. 31)

Does my Insurance Offer a Baby Reward Program?

Yes, it is called Babies First. For more information call 888-296-0220. You can earn up to \$125 in gift cards just for going to your prenatal and postpartum appointments.

Transportation Resources

Molina Healthcare: 866-642-9279

How Many Days in Advance Do I have to Call?

- 48 hours (two business days) but you can pre-schedule up to 90 days.

Appointments Covered:

- To see your doctor, dentist or for nonemergency hospital visits.
- Women, Infants, and Children (WIC) appointments
- Medicaid renewal appointments with your County Department of Job and Family Services (CDJFS).

What Information do I need when I call?

- Member ID
- The Date and Time of your appointment
- Name of Facility
- Address of Facility (City, State, ZIP)
- Phone number for the office your appointment is scheduled
- Phone Number to reach you for Pick Up

How many trips am I offered?

- 15 round trips (30 one-way trips) per MEMBER per calendar year (Jan. 1 – Dec. 31)

Does my Insurance Offer a Baby Reward Program?

- Yes, they offer Pregnancy Rewards and you can earn up to \$225 in gift cards. For more information Call 800-642-4168

Paramount Advantage: 866-837-9817 or TTY: 800-750-0750

How Many Days in Advance Do I have to Call?

- 48 hours (two business days) but you can pre-schedule up to 30 days.

Appointments Covered:

- Medicaid covered Appointments
 - Health Care and Pharmacy
- WIC Appointments
- CDJFS re-determination Appointments

What Information do I need when I call?

- Paramount Advantage ID Number
- The Date and Time of your appointment.
- Pick Up Address
- Phone Number to reach you for Pick Up
- The Appointment Address
- Phone Number for drop-off

How many trips am I offered?

- 15 round trips (30 one-way trips) per MEMBER per calendar year (Jan. 1 – Dec. 31)

Does my Insurance Offer a Baby Reward Program?

- Yes, it is called Prenatal to Cradle. For more information call 888-296-0220. You can earn up to \$125 in gift cards just for going to your prenatal and postpartum appointments.

Transportation Resources

United Healthcare Community Plan

Transportation: 800-269-4190 Member Services: 800-895-2017

How Many Days in Advance Do I have to Call?

- 48 hours but you can pre-schedule up to two months.

Appointments Covered:

- To see your doctor for nonemergency hospital visits.
- Dental and vision appointments.
- Women, infants and children (WIC) visits.
- Job and Family Services offices for benefits redetermination.

What Information do I need when I call?

- Member ID
- Verify Name, DOB, and address
- The Date and Time of your appointment
- Name of Facility
- Address of Facility (City, State, ZIP)
- Phone number for the office your appointment is scheduled
- Phone Number of facility attending

How many trips am I offered?

- 15 round trips (30 one-way trips) per MEMBER per calendar year (Jan. 1 – Dec. 31)

Does my Insurance Offer a Baby Reward Program?

- Yes, they offer Baby Blocks where you can earn rewards. For more

information call 800-599-5985 or 800-895-2017

Other Transportation Options:

Hamilton County Department of Job and Family Services

(513) 946-1000

222 East Central Parkway Cincinnati, Ohio 45202

www.hcjfs.org

Metro

(513) 621-4455

120 East 4th Street Cincinnati, Ohio 45202

www.go-metro.com

Freestore Foodbank

513-241-1064

112 East Liberty Street Cincinnati, OH 45202

Can provide bus tokens

Open Monday – Friday 8:00 a.m. – 3:00 p.m.

<https://freestorefoodbank.org/>

Changing Gears

513-357-2004

1995 Central Avenue Cincinnati, OH 45214

<https://www.changing-gears.org/clients/#how-to-client>

Utilities Resources

Community Action Agency

Website: <http://www.cincy-caa.org/what-we-do/family-support/heating-cooling-assistance.html>

Programs:

The Home Energy Assistance Program (HEAP) is a federally-funded program that assists Hamilton County residents with paying their utility bills. CAA will now assist all Home Energy Assistance Program (HEAP) and Percentage of Income Payment Program (PIPP) customers by appointment only. The emergency same-day appointment line will take calls from 9 a.m. until 11 a.m. Monday through Thursday. Customers will be given an appointment to be seen that day between 1 p.m. and 3 p.m. (Please note: The emergency appointment line will only schedule 40 emergency appointments each day.) If you are applying on an applicant's behalf, a notarized power of attorney statement must be presented at that time.

Customers must bring the following items to their appointment: proof of income (copies of pay stubs), copies of their most recent energy bills, photo ID, a list of all household members with Social Security numbers and birth dates, proof of U.S. citizenship/legal residency for all household members, all customers MUST have a printed copy of your Duke Energy bill in hand.

The Summer Crisis Cooling Program (July 3 - August 31) provides fans, air conditioners, and/or utility assistance for qualified applicants. We provide home visits for applicants who are housebound and live alone. To be eligible, you must reside in Hamilton County and earn a household income at or below 175% of the Federal Poverty Guidelines. (General Info & Federal Poverty Guidelines Medical Eligibility Form)

Air conditioner, fan and utility assistance cannot exceed a total of \$300, Households that have received a fan or air conditioner in 2014, 2015, or 2016 are not eligible this year. Outreach sites will open in July.

The Winter Crisis Heating Program (November 1 - March 31) offers financial assistance to eligible Hamilton County residents who can't afford to pay their heating bills. CAA accepts applications for a one-time benefit. Income eligible individuals can receive up to \$175 towards the households' utility service. Residents facing disconnection from their heating source, those who have already been disconnected, or those that have less than a 25 percent supply of bulk fuel left may qualify. The household must also have a gross income at or below 175 percent of the federal poverty level. For a family of four, the annual income must be at or below \$43,050.

The Percentage of Income Payment Program (PIPP) Plus helps eligible households maintain gas and electric service by paying a percentage of their household income. Individuals may apply at CAA or pick up an application at the agency or your local library and mail it to the Ohio Office of Community Services. If the monthly PIPP Plus payments are made on-time and in-full, some of the customer's old debt and the rest of that month's bill will be

eliminated in the form of credits on their utility account. PIPP Plus makes monthly payments more affordable on a year-round basis. Customers could be free of old utility debt at the end of two years.

Eligibility: To be eligible, families must reside in Hamilton County and earn a household income at or below 150 percent of the Federal Poverty Guidelines.

Please note, as of September 2016 one of the following documents will be needed for Proof of U.S. Citizenship: Birth Certificate/Hospital Birth Records, Baptismal Records (only when place and date of birth is shown), Native American Census Record, Military Service Record, U.S. Passport, Verified Citizenship for OWF Program, Voter Registration Cards, Proof of Legal Resident/Qualified Alien is listed in the guidelines.

Contact information: Call 513.569.1850 for more information or to schedule an appointment for HEAP (Home Energy Assistance Program) or PIPP (Percentage of Income Payment Program). Option #1 to schedule an appointment, #2 for emergency same-day appointment.

Society of St. Vincent de Paul

Website:

https://www.svdpcincinnati.org/Get_Help/Rent_and_Utility_Assistance_Request_Forms/

Description: Each day, the Society of St. Vincent de Paul receives applications seeking assistance with rent and utilities. As a charitable organization with limited funds, unfortunately assistance is not guaranteed. We do review each and every request and in the event that we are able to assist you or refer you to one of our local volunteer groups, you will receive a phone call within the next five business days.

Eligibility: Must live in Hamilton County, OH to be considered.

Contact information: Call 513-421-0602 for assistance with a Duke Energy or Waterworks bill, rental assistance, or first month's rent or deposit.

The Salvation Army

Website: <https://swo.salvationarmy.org/SouthwestOhio/emergency-assistance>

Description: We meet daily with people who come to our local Community Centers and Family Service Bureau (downtown) seeking various forms of assistance. We offer food from our pantries, clothing vouchers, bus tokens, or utility and rent assistance. During the winter months, we administer the HeatShare program funded by Duke Energy and its generous customers. These funds ensure that people don't lose their electric.

Eligibility: We provide services to families and individuals regardless of race, creed, color, sex, gender, religious affiliation or age. Clients may be self-referred or referred by agencies, friends, relatives or other interested parties. Walk-ins are received based on the schedule at each Community Center.

Contact information: Call the HeatShare line at 513.762.5636 or the main line at 513.762.5600 for more information.

WIC stands for Women, Infants, and Children. It is a special supplemental nutrition program for women who are pregnant, breastfeeding or postpartum. WIC also helps women who have children under age 5.

WIC provides:

- Nutrition education and counseling
- Breastfeeding support
- Nutritious foods such as milk, fruit juices, eggs, cereals, fruits & vegetables, whole grain foods and peanut butter or beans
- Infant formula can also be provided if needed as a supplement to breastfeeding or if breastfeeding is not an option.

Eligibility:

Many working families can participate in the WIC program. Eligibility is based on six requirements:

- Physical presence: Applicant must be physically present at certification visits
- Medical/nutritional needs: Applicant must be determined to be at medical or nutritional risk by a registered dietitian in the WIC program
- Categorical: Applicant must be either a pregnant, postpartum or breastfeeding woman or a child from birth to 5 years of age
- Income: Applicant must have income within the Ohio WIC income guidelines (see below)
- Hamilton County residency: will refer to other county if needed
- Identification: Applicant must provide personal identifying information

WIC Income Guidelines:

| Economic Unit | Annually | Monthly | Twice Monthly | Biweekly | Weekly |
|---------------|----------|---------|---------------|----------|--------|
| 1 | \$23,107 | \$1,926 | \$963 | \$889 | \$445 |
| 2 | 31,284 | 2,607 | 1,304 | 1,204 | 602 |
| 3 | 39,461 | 3,289 | 1,645 | 1,518 | 759 |
| 4 | 47,638 | 3,970 | 1,985 | 1,833 | 917 |
| 5 | 55,815 | 4,652 | 2,326 | 2,147 | 1,074 |
| 6 | 63,992 | 5,333 | 2,667 | 2,462 | 1,231 |
| 7 | 72,169 | 6,015 | 3,008 | 2,776 | 1,388 |
| 8 | 80,346 | 6,696 | 3,348 | 3,091 | 1,546 |

WIC Locations*Cann Health Center*

5818 Madison Road Cincinnati, OH
513-263-8777

Price Hill Health Center

2136 W. 8th St.
513-357-2727

Children's Hospital

3430 Burnet Ave., 2nd Floor
513-636-5818

Roselawn

7162 Reading Road, Suite 800
513-821-6813

Bobbie Sterne Health Center

1525 Elm St.
513-352-3816

Seven Hills

10950 Hamilton Ave.
513-522-4300

Millvale @ Hopple Health Center

2750 Beekman St.
513-352-3199

Western Hills

4966 Glenway Ave., Suite 301
513-251-4700

Northside Health Center

3917 Spring Grove Ave.
513-564-2180

Winton Hills Health Center

5275 Winneste Ave.
513-242-1720

