



Village of Cleves

Resource Guide

We
THRIVE!
in Cleves

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United Way

Website: uwgc.org

Phone: 513-762-7900 or 211

United Way of Greater Cincinnati, a registered 501(c)(3) non-profit organization, is committed to creating lasting solutions and fostering system alignment to help families thrive in our community. Call the numbers above to speak with a trained professional who can connect you to vital community services. Their Certified Care Coordinators are skilled in listening, engaging, assessing your needs, and linking you to resources within our extensive network of local providers. United Way's community impact efforts center on three essential pillars of family economic well-being: educational success, financial empowerment, and housing security. They also offer a variety of resources related to employment support and opportunities.

Community Action Agency

Website: <https://www.cincy-caa.org/>

Main Offices - Midpoint Crossing | 1740
Langdon Farm Road, Cincinnati, OH
45237

Phone: 513-569-1840

Fax: 513-569-1251

Available Programs include Head Start,
Emergency Rental Assistance, Property
Tax Assistance, Mobile Food Pantry,
Diaper Bank Program, and Legal Aid

JFS (Job and Family Services)

Website: <https://www.hcjfs.org>

Phone: 513-946-1000

HOUSING

St. Vincent de Paul

Phone: 513-913-2787

Provides assistance with rent, utilities,
clothing, and furniture vouchers.

Hamilton County's Re-Housing Program

Phone: 513-381-SAFE

Help individuals facing eviction secure shelter, temporary housing, and permanent homes.

Hamilton County Public Health Lead Hazard Reduction Program

Phone: 513-421-LEAD (5323)

This program aims to reduce paint hazards in homes built before 1978 and improve healthy housing conditions. Funding is available to low-income families with a child under 6, a pregnant woman, or where a child under 6 spends time. Most participants incur no fees or out-of-pocket expenses.

UTILITIES

St. Vincent de Paul

Phone: 513-913-2787

Offers assistance with utilities.

Duke Energy

Phone: 800-282-0880

Duke Energy's Low-Income Energy Assistance Program provides federal support to help with energy costs. Call the number above to check your eligibility and access this resource.

Village of Cleves

Phone: 513-941-3490

Contact Village Waterworks for billing and payment options.

Metropolitan Sewer District- Customer Assistance Program

MSD offers a Customer Assistance Program (CAP) to help low-income senior citizens pay their sewer bills.

513-352-4900

FOOD ASSISTANCE

TRAM

112 S. Miami Cleves OH

Open Monday and Thursday 10 am - 3pm

Church on Fire Ministries

10544 Harrison Ave.

Open Wednesdays 6pm - 8pm.

Drive through pantry

Eden Chapel UMC

150 Dahlia Ave

Open the 2nd Wednesday 12pm – 4pm
and the 4th Wednesday 2pm – 6pm

Santa Maria Community Services

3301 Warsaw Ave.

Open Monday to Friday 9am-3pm

Our Daily Bread

1730 Race St

Open Monday to Friday

8:30Am - 11:45am

Whitewater Crossing Church

5771 State Route 128, Cleves OH
45002

Email: contact@communitypantry.life

Shopping Appointments Tuesday 5:30pm
to 6:30pm; Thursday 5:30pm to 6:30pm;
Saturday 9am to 11am

*For a food shopping appointment, call
513-738-7500, select option 1.

Meals on Wheels

Phone: 513-244-5485

Home meal delivery program for seniors

First Presbyterian Church

115 S Vine St, Harrison, OH 45030

1st Saturday of the month

Harrison Avenue Baptist Church

1125 Harrison Ave, Harrison, OH 45030

2nd Saturday of the month

Harrison Church Of the Nazarene

249 Sunset Ave, Harrison, OH 45030

3rd Saturday of the month

St. John's Catholic Church

10010 Carolina Trace Rd, Harrison, OH
45030. 4th Saturday of the month

Whitewater Community Church

9700 Dry Fork Rd, Harrison, OH 45030

CLOTHING ASSISTANCE

Threads of Hope

125 Miami Ave.

Open Tuesdays 6pm - 8pm

Offers clothing, toiletries, and other household items.

Dress For Success

Phone: 513-651-3372

Provides clothing for women re-entering the workforce. Call the number above for specific hours and events.

Goodwill

401w. Eads PWKY

Phone: 812-496-3359

Open Sundays 9am - 6pm
Monday to Saturday 9am - 8pm

MENTAL HEALTH AND ADDICTION SERVICES

Suicide Hotline
988

Crisis Hotline
513-281-CARE (2273)

Hopeline
513-330-2903

Brightview Colerain Addiction Treatment Center

Phone: 866-934-7450
6527 Colerain Ave

Greater Cincinnati Behavioral Health Services

Phone: 513-354-5200

1501 Madison Rd

Talbert House

Phone: 513-751-7747

2600 Victory Parkway

NAMI Southwest Ohio

Phone: 513-351-3500

4055 Executive Dr suite 450

The Crossroads Center

Phone: 513-475-5300

311 Martin Luther King Drive

Hamilton County Veterans Service Commission

Phone: 513-946-3300

<https://www.hcvsc.org/>

The Veterans Services Commission of Hamilton County serves veterans and their families living within Hamilton County by connecting them with federal, state, and local services and resources, including emergency financial assistance, transportation, and VA claims and benefits.

My VA411 Main Information Phone #:
800-698-2411 (*Available 24/7*)

- VA Benefits Hotline: 800-827-1000 (Monday–Friday, 8:00 a.m. to 9:00 p.m. ET)

General VA Assistance

- Veterans: 877-424-3838 (Available 24/7) VA Health Benefits Hotline: 877-222-8387 (Monday–Friday, 8:00 a.m. to 8:00 p.m. ET)

Specific VA Assistance

- GI Bill Hotline: 888-442-4551
(Monday–Friday, 8:00 a.m. to 7:00 p.m. ET)
- My HealtheVet Help Desk: 877-327-0022 (Monday–Friday, 8:00 a.m. to 8:00 p.m. ET)

Caregiver Support Line: 855-260-3274
(Monday–Friday, 8:00 a.m. to 10:00 p.m. ET, Saturday, 8:00 a.m. to 5:00 p.m. ET

MEDICAL ASSISTANCE

Freestore Customer Connection Center

Phone: 513-381-7627

Freestore can help you enroll in Medicare or Medicaid Marketplace benefits, SSI, SNAP/EBT, and other assistance.

Crossroads Health Center

104050 New Haven Rd

Phone: 513-361-5888

2170 Anderson Ferry Rd

Phone: 513-922-4271

Crossroads holds recovery support groups and assists patients with insurance enrollment.

Women, Infants, Children (WIC)

4966 Glenway Ave Suite 301

The WIC program is a federally funded, state-run initiative that provides nutritious foods, nutrition education, breastfeeding support, and referrals to eligible pregnant, breastfeeding, and postpartum individuals, infants, and children up to age five

PREScription DRUG ASSISTANCE

**SCBN Prescription Advocacy
Program**

888-331-1002

Patient Help Network (PHN)

866-828-7288

**St. Vincent De Paul Charitable
Pharmacy**

513-347-0743

Care Card

866-410-1217

<https://carecard.com>

GoodRX

Phone: 855-268-2822

ada@gggrx.com

You can download a care card or Good RX card from Apple Store or Google Play Store.

EDUCATION AND JOB ASSISTANCE

Cincinnati Community Action Agency (CAA)

Phone: 513-482-4600

A comprehensive case management and employment program designed to support work-eligible youth aged 14 to 24. This program helps participants build career pathways, secure employment, and break the cycle of poverty.

OhioMeansJobs

Phone: 513-946-7200

Provides support to job seekers by connecting them with employment opportunities, training programs, educational resources, and other support services. Facilitate the matching of skilled workers with suitable employers.

Aspire

Phone: 513-363-6100

A program of Queen City Vocational Center providing GED, ESOL, Literacy and other classes to develop skills to help succeed in the workplace.

Cincinnati Public Library- Adult Education & Workforce Development

Phone: 513-369-3121

Offers academic assistance in the areas of Academic Skill Building, Adult Literacy Sessions, Computer Skills & Career Help.

SENIOR CARE

Council On Aging

Phone: 513-721-1025

COA assists you in finding the ideal care to meet your needs, including companion care, support with daily living activities, and home health care services.

Elder Care

Phone: 513-685-8998

Personalized consultations for home or outside home senior care

People Working Cooperatively

Phone: 513-351-7921

Home repairs and updates make it safe for people to remain in their home.

Visiting Angels

Phone: 513-598-6770

Offers home support services for seniors, helping them maintain their independence and remain in their own homes.

Home Instead

Phone: 513-598-6000

Provides senior home care services in your home.

Adult Protective Services

Phone: 513-421-5433 (LIFE)

24-Hour hotline for reports of elder abuse, neglect or exploitation.

Miami Township Senior Center

The Miami Township Senior Center is a place to serve the social, recreational and educational needs of older adults in our area. The Center is located at 8 N. Miami Ave in Cleves and is open Monday through Friday 9 AM to 4 PM. You must be at least 50 to join and membership is

\$5.00/year for township residents and \$7.50/year for non-residents. Stop in for a tour or call 513-941-2854 for more information.

END OF LIFE RESOURCES

Contact police - 911. They will contact the coroner and can assist in calling loved ones and friends. Below are suggested area funeral homes. **These are only suggestions and are not endorsed by the Village of Cleves.*

Dennis George Funeral Home

44 South Miami Avenue
Cleves, OH 45002

Phone: 513-941-6700

dennisgeorgefuneralhome@fuse.net

Brater Winter Funeral Home

138 Monitor Ave, Cincinnati, OH 45233

Phone: 513-941-1940

www.braterfh.com

Jackman Hensley Funeral Home

215 East Broadway Street, Harrison, OH
45030

Phone: (513) 452-3478

www.jackmanhensley.com

Meyer Funeral Home

5864 Bridgetown Rd, Cincinnati, OH
45248

Phone: (513) 921-0117

bjmeyersons.com

Vitt, Stermer & Anderson Funeral &
Cremation Services

4619 Delhi Ave, Cincinnati OH 45238

Phone: 513-939-2273

vsafh@fuse.net

Death or Birth Certificates

Phone: 513-946-7800 Option #2

250 William Howard Taft Rd, Cincinnati,
OH 45219

<https://hamiltoncountyhealth.org/birth-death-certificates/>

Misplace or damage a birth or death certificate? No worries, Hamilton County Public Health can help! Orders may be placed for Ohio birth certificates (\$24) and/or Hamilton County death certificates (\$27). *Services charges may apply.*

Social Security Card Replacements

Call 1 800-772-1213 // Tell the representative you want to request a replacement Social Security card.

Call TTY +1 800-325-0778 // if you're deaf or hard of hearing.

Estate Planning Tips

- Ensure they have a list of passwords and account numbers if you pay your bills online. Make sure they have any other necessary A Power of attorney designation is only good while someone is living. That person may be named executor.
- Make sure to set up a medical power of attorney and a living will in the event you are unable to make medical decisions. Let your family know if you want to be an organ donor.
- Update your life insurance policy to make sure there is enough to cover a funeral. A pre-planned funeral may be a great option. It makes sure to follow your last wishes and gives your family a peace of mind.
- DO NOT keep the only copy of your will in your safety deposit box. No one will be able to access it unless they have access to your safety deposit box.
- Confirm your executor has a copy of your will.

- Make sure someone in your family or executor knows where important documents are located.
- passwords.
- Add Payable on Death (POD) on all your bank accounts. They will not have access to your accounts until after death; however, this will avoid probate. The financial institution will need to verify their name, social number and birthdate.
- Review all beneficiaries on all insurance policies, IRA's, stocks, and other investments.
- If there are large sums of money left to heirs a trust may be a good option. Contact an attorney for legal advice.
- Check with the BMV if you are the sole owner of your car. You can set up a transfer on death beneficiary.
- If you have minor children decide who will get custody upon your death (if you are a couple and both pass at the same time) make sure you have a legal document.
- If you have pets make sure you have a plan for them as well.

Grief Share/Grief Relief

Oak Hills United Methodist Church
6069 Bridgetown Rd., Cincinnati 45248

Phone: 513-266-3022

GriefShare.org

Led by Sherilyn Reynolds

MISCELLANEOUS

Medication/Drug Disposal

Village of Cleves Municipal Building
(Hamilton County Sheriff)

101 N. Miami Ave.

Old Cell Phone Disposal

Green Township Police Department
6303 Harrison Ave

Lithium-ion Battery Disposal

Green Township Police Department
6303 Harrison Ave

Car Seat Installation

Phone: 513-574-0474

Appointment only. Assist with safely installing car seats.

Cincinnati Medical Transport

Phone: 513-904-4337

Non-emergency medical transportation.

Women Helping Women

Phone: 513-381-5610

Provides support and crisis intervention and options for women involved in sexual assault, domestic violence and stalking.

Maternal and Infant Vitality Initiative (MIVI)

Phone: 513-946-4634

<https://hamiltoncountyhealth.org/>

MIVI, run locally by Hamilton County Public Health, connects you to resources like baby supplies, utility assistance, housing, and more. Call the number above to speak with a navigator!

National Sexual Assault Hotline

1-800-656-4673

Hours: Available 24 hours

Ohio Tobacco Quitline (OTQL)

Phone: 1-800-QUIT-NOW (784-8669)

The OTQL is a highly effective resource for reducing smoking rates, offering free support to uninsured individuals, Medicaid recipients, pregnant women, and members of the Ohio Tobacco Collaborative. Callers are five times more likely to quit successfully compared to those who quit cold turkey.

Cribs for Kids Program

Cincinnati Health Department

Phone: 513-357-7428

3101 Burnet Ave., Cincinnati, Ohio
45229

Ohio provides FREE cribs to eligible parents, caregivers, and grandparents? The Cribs for Kids program offers safe cribs to help ensure infants sleep safely. If you or someone you know needs a crib, contact the Cincinnati Health Department for details or visit the Ohio Department of Health's website for more information.

Remember the ABCs of Safe Sleep:

- **Alone** – Babies should sleep alone in their crib.
- **Back** – Always lay your baby on their back to sleep.
- **Crib** – Use a firm crib mattress with no soft bedding.

513Relief Bus

<https://513relief.org/bus/>

The 513Relief Bus offers free mobile health screenings, social services, economic assistance, and more throughout Hamilton County. Visit the website to find out if it's stopping near you!

Loads of Love

Phone: 513-367-7746

melanie@christslovinghands.org

"Loads of Love" offers free laundry services (up to 3 loads) with detergent, dryer sheets, Wi-Fi, Roku TV, charging stations, hot chocolate, coffee, and bottled water. To reserve a spot, call the number listed.

FEMA

www.ready.gov

Emergency Supply List

- Prescription medication (7 days) and glasses
- Water
- Non-perishable food

- Flashlight extra batteries
- Battery or hand crank radio
- Battery back for cell phone
- Whistle to single for help
- Dusk mask
- Moist towelettes or sanitize wipes
- Infant formula and diapers
- Pet food, water, and supplies for your pet
- Important documents such as copies of insurance policies, identification, bank account records in waterproof cash containers.
- Cash and change
- Emergency Reference such as first aid book
- Local Maps
- Sleeping bag or warm blanket for each person
- Complete change of clothing for each person.
- Fire Extinguisher
- Trash Bags and Zip ties
- Non-Sparking Wrench
- Can Opener (non-electric)
- Matches in waterproof container
- Feminine supplies and personal hygiene items

- Sanitizer
- Paper plates, disposable utensils, paper towels
- Paper and pencils
- Books, games, cards, other activities for children

Hamilton County Alert System

www.AlertHC.org

Alert Hamilton County is a system to alert residents about emergencies and other important information. Choose from more than 40 different alerts which provide information about hazards and emergencies that may impact you.

Smart 911 Profile

When a 911 call is made from a phone connected to a Smart911 profile dispatchers can send profile information to responders.

What to include:

- Family details

- Emergency Contacts
- Home access information
- Vehicle information
- Relevant medical information
- Language preferences
- Disability information
- Pet information
- And more

FUN ACTIVITIES

Dolly Parton's Imagination Library

Each month, Dolly Parton's Imagination Library mails a high quality, age-appropriate book to all registered children 1 to 5, addressed to them, at no cost to the child's family. Countless parents have shared how excited their child is when their new book arrives each month. Many groups and individuals work hard behind the scenes to make that special moment possible for each child.

Log on to Dolly Parton's Imagination Library to register your child or children.

Cleves Christmas Walk

The event takes place on the first Saturday of December and is perfect for families. Most activities are free and include a visit from Santa. Elvis often makes a special appearance. Local businesses host events such as ornaments and cookie decorating, face painting, and raffles. There are two craft shows—one at the Senior Center and another at Town Hall. The day also features a parade, a tree lighting ceremony, and many other exciting activities.

Miami Township Library

Hey Kids!! - Did you know you can stop by the Miami Township Library in Cleves to receive a healthy shelf-stable snack while visiting? This is available after school and during the summer.

Notes: